

# **BOUNCE AROUND INFLATABLES, L.L.C.**

## **Our Policy**

**Deposit:** A \$50.00 (Check, Cash or Money Order) deposit must be received within 5 days of reservation. The balance is due the day of your rental in cash or check. A \$25.00 service fee will be charged for any returned check(s).

**Cancellations:** As a courtesy, please cancel your reservation at least 20 business days before your reservation date. Last minute cancellations, less than 48 hours, will be charged a \$50 fee per unit. If the driver shows up to install a bounce house inflatable and the customer cancels at that moment, customer is liable for 50% of the full rental rate.

**Rain Policy:** In case of inclement weather you may do one of the following:

1. Postpone to a later date with no additional charge - providing the drivers have not yet left.
2. During Periods of severe weather conditions (ei. Rain, High Winds, etc.), we reserve the right to cancel your reservation. If conditions are not too severe we will give you the option of keeping it or not. If you decide to keep the unit for the term of the rental agreement, there will be NO refunds.

**Hourly Rate:** The inflatable will be setup just prior to your rental time and picked up on time. There is a late fee of \$25.00 per 15 minutes if the inflatable is not ready to be picked up on time.

**Full Day Rentals:** A "full day" rental consists of up to 8 hours from April 1st - August 31st or up to 6 hours from September 1st - December 31st to be chosen by the renter. Additional hours may be purchased for \$15.00 an hour. We reserve the right to set-up earlier or pick-up later based upon our schedule.

## **Additional Charges**

**Cleaning Fees:** Absolutely no "Silly String", face paint, gum, candy, food or other sticky substances are allowed in the inflatable unit. A \$50 cleaning fee shall be automatically imposed. This fee applies to any inflatable that was left out over night and is returned "damp".

**Damage:** Bounce Around Inflatables is responsible for any damage due to normal wear and tear. The customer is responsible for damages caused by but

not limited to water, punched holes, silly string, face paint, shoes, dirt, and chewing gum..