

BOUNCE AROUND INFLATABLES, L.L.C.

Frequently Asked Questions

Are you insured?

Yes. We are fully insured in the event of injury due to our gross negligence or malfunction of our equipment. This statement in no way implies legal responsibility. Please read your rental agreement. Our coverage is a 1 million dollar aggregate insurance policy.

Please note: All individuals and/or companies that rent a bounce house are required to sign a liability waiver prior to set up. We **CANNOT** set up a bounce house until the liability waiver is signed by an adult.

Are bounce houses safe?

Yes. Our bounce houses are constructed to be as safe as possible. Each bounce house comes with a safety front step, emergency exits, and 18 inch stake tie downs. As with any activity involving small children, an adult should supervise. This will help to insure that the few simple rules continue to be followed and that someone is always there to assist children entering and exiting the bounce house. All of our bounce houses are covered for weather protection (direct sun & light rain) and they have netting on all four sides to allow for greater visibility and air circulation.

Can I have my party at a park?

Yes. Bounce houses are great for parks. Some parks require that you have reservations in order to have a bounce house at the park. Contact the park district for requirements. Also check to see if electricity will be available, if not we can arrange for a generator for an additional charge.

Do you deliver and set up?

Absolutely! Our courteous drivers will deliver and set up each bounce house and insure that it is clean and in good working condition well before your party starts

and come back to take it down after the party is over. Set up normally takes about 15-20 minutes, and take down is about 10-15 minutes. This service is included in your rental cost for most areas.

How do I reserve my bounce house?

Simple! Just call us at 860-828-0627 and one of our friendly "Inflatable Specialists" will reserve your jump and gladly answer any questions you might have.

How much room do I need to set up a bounce house?

You should have a clear area that is 20'x20' with a vertical clearance of 15'-22'. When you call to reserve your bounce house, we will let you know the dimensions for the particular bouncer you will be renting.

How many kids fit in the bounce house?

14' x 14' bounce house:

By age group	Under 5 yrs	Under 8 yrs	9-13	14-17	Adults
Number of riders	8	5-7	4-5	2-4	0

Is there a deposit required to reserve a bounce house?

Yes. All we need is \$50.00 deposit (usually Check, Cash or Money Order) within 5 business days of your reservation.

What are the bounce house rules?

- Adult supervision is required at all times.
- No shoes, eyeglasses, food, gum, candy, or drinks.
- No climbing on the walls or netting.
- No flipping, somersaults, wrestling, or fighting.

- No SILLY STRING!
- Allow only the same size kids to bounce at a time.

What is your weather policy?

Your child's safety is our main concern. We reserve the right to cancel due to rain or high winds. If the sky is overcast or if there is a light rain with no wind, we can still set up our bounce houses. If we show up at your house and you elect to cancel the event the customer is required to pay 50% of rental charges. However, if you elect to proceed with the party, there is no refund once we have set the bounce house up.

What kind of power is required?

Our bounce houses plug into a standard 110 household outlet. We will supply the cord, and we ask that nothing else be plugged into the outlet we are utilizing. Placement of the bounce house should be no more than 50ft from that outlet. If you would like to set up a bounce house at a park or place without an electrical outlet within 50ft, let us know and we can arrange to use a generator for an additional charge.

When should I reserve a bounce house?

Bounce houses are reserved on a first-call, first-serve basis. Popular bounces book up 1-2 months in advance. The earlier you book, the more choices you have to choose from. If you have a date, please reserve early since there is no deposit required. If bounce houses are available, we are able to take same day reservations.

What type of surface can the bounce house be placed on?

The safest surface is a level grassy area. However, we can set up on concrete, asphalt, or bark. Please specify when ordering which surface we will be setting up on and we will make sure we utilize the proper anchors for your event.